

RESOURCE's mission is to empower people to achieve greater personal, social and economic success.

20,000

INDIVIDUALS RECEIVED EMPLOYMENT SERVICES, CAREER EDUCATION, AND CHEMICAL AND MENTAL HEALTH SERVICES 6,246

INDIVIDUALS AND
FAMILIES BENEFITED FROM
RECOVERY SERVICES

2,884

INDIVIDUALS MOVED
OFF OF WELFARE AND
INTO WORK

469

PEOPLE ACHIEVED
CREDENTIALS TO
HELP ATTAIN HIGHER
WAGE JOBS

FROM LEADERSHIP

Together is the strategic word for 2014.

Reducing disparities in health, employment, and education for our most vulnerable community members requires strong partnerships. Working together, in ways even better than before, is critical to empowering the individuals we serve to achieve greater success.

We help single mothers believe in themselves, and set and meet their career goals. Parenting mothers complete chemical dependency treatment while being able to live with their children. Job searchers gain skills, prepare for the workplace, and enter into careers. Individuals achieve industry credentials to secure living-wage jobs. Families move off of welfare and into work.



RESOURCE President/CEO Kelly Matter and Board Chair Bill Telleen

Because of your support, nearly 20,000 people found the employment services, career education, and chemical and mental health services they needed to make significant changes in their lives. Additional highlights include:

- RESOURCE and four mental health organizations launched a health information exchange with health-care providers to integrate care for mental health patients across the state.
- HEART, Inc. and RESOURCE merged to bridge the gap to recovery for individuals.
- Recovery services were launched to serve women, in the underserved, five-county area around Princeton, Minn.

Please read the accompanying stories to learn how, **Together**, we help propel all Minnesota families to brighter futures.

Gratefully,

Kelly Matter, President/CEO

Kelly Matter

Bill Telleen, Board Chair

Healthier Lives

Famatta. Jim.

More than making ends meet - Famatta

"I had a four-year degree, yet was stuck in a job that only required a high school diploma. Getting help from RESOURCE enabled me to regain confidence, interview better, and network the right way — to just take chances. Now, I have a job with a salary that has helped me pay my debts. I can do things with my daughter and dream about the future."



NEED

34,674

ADULTS AND 66,189 CHILDREN IN MINNESOTA RECEIVE PUBLIC ASSISTANCE (DECEMBER 2013) 50

NEARLY 50% OF PEOPLE
DIAGNOSED WITH MENTAL
HEALTH DISORDERS HAVE A
SUBSTANCE ABUSE PROBLEM

83

83% OF INDIVIDUALS
RESOURCE SERVED HAD ANNUAL
HOUSEHOLD INCOMES AT
OR BELOW THE FEDERAL
POVERTY GUIDELINES

Achieving a livable wage - Jim

"Getting my A+ and Network+ certifications is what I needed. The interview coaching proved particularly helpful, and I was able to negotiate a good, starting hourly wage as a desktop support technician at a really good company. I am able to show my employer that I can do this and deliver the work!"



Healthier Lives

Linda. DeAndre.

Recovery helped me get my life back - Linda

"This place makes you stronger. I needed help to beat a meth addiction of 22 years. You have to really want to change.

RESOURCE provided freedom and the right support for recovery.

I am able to focus on being positive now and look to the future."



REACH

20,000

INDIVIDUALS RECEIVED
EMPLOYMENT SERVICES, CAREER
EDUCATION, AND CHEMICAL AND
MENTAL HEALTH SERVICES

10,762

PEOPLE RECEIVED EMPLOYMENT AND SUPPORT SERVICES TO HELP MOVE OFF OF WELFARE 6,246

INDIVIDUALS AND CHILDREN
BENEFITED FROM RESOURCE'S
CHEMICAL AND MENTAL
HEALTH SERVICES

Achieving my dream job - DeAndre

"I told my grandmother that if I didn't make it to the NFL, I wanted to become a barber. I grew up in the ghetto. I've done some stuff I'm not proud of. I'm a father now, and I want to be better for my kids. I couldn't have gone to school, got my job, and now support my kids... without RESOURCE's help."



Better Communities

Valton. Linda.

Addressing disparities in Minnesota

"I serve as a business partner because I believe RESOURCE equips individuals for meaningful employment through training and focusing on the whole person. RESOURCE's combination of services makes it uniquely positioned to address disparities in Minnesota. It's a joy to be a part of helping people move closer to where they'd like to be."





PARTNERING FOR BETTER COMMUNITIES

\$2,115,385

WAS CONTRIBUTED
BY GENEROUS INDIVIDUALS,
CORPORATIONS, FOUNDATIONS
AND UNITED WAY

1,484

VOLUNTEERS DONATED
26,385 HOURS TO SUPPORT THE
INDIVIDUALS, FAMILIES AND
CHILDREN RESOURCE SERVES

200

200-PLUS BUSINESS PARTNERS HELPED
CREATE CURRICULUM, FACILITATE
TRAININGS, COACH JOB INTERVIEWEES,
AND/OR HIRE QUALIFIED
RESOURCE CANDIDATES

Quality care for recovery & wellness

"My sister Carol had strong, committed advocates to help her live with her mental illness. All individuals living with mental illness or any disability have a right to dignity, respect, and healthy well-being. We support nonprofits like RESOURCE to make sure vulnerable adults have the quality care and support they need."

- Linda Turk, Donor-Advisor, The Carol A. Seifert Memorial Foundation



Better Communities

Theresa. Shoshana.

Believing in helping others

"My brother lives with mental illness. Spending time each week with Shoshana has taught me what that really means. She's given me insight. She helps me appreciate the small things. We've become such good friends."

– Theresa Egerer, Volunteer (left, in photo)



COMMUNITY IMPACT

6,246

INDIVIDUALS AND
FAMILIES BENEFITED FROM
RECOVERY SERVICES

5,529

PEOPLE SECURED EMPLOYMENT OR ENTERED CAREER POSITIONS

83

83 PERCENT OF PARTICIPANTS
REPORTED INCREASED WELLNESS
(CHEMICAL AND MENTAL HEALTH)



In 2014, 1,484 volunteers donated 26,385 hours of their time and talents.

Thank you, to the following volunteers, for being the hands and feet of our mission!

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Tim Beers, Treasurer

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Vice President, Business Integration

Nancy Carlson

General Mills

Solutions Manager

Tyrize Cox

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Senior Vice President/Business Banker

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Heidi Kammer, Vice President

Joanne Kosciolek, Vice President

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Greg Anderson Tennant Company

Doug Anderson, Arthur J. Gallagher & Co.

Tamra Anderson Morrisev, Inc.

Susan Antolak, Robert Half International

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Jelena Dennison, Cargill

Linda Denson Minneapolis Convention Center

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Episcopal Nursing Home

Marlene Ergen College of St. Benedict

Felicia Feuhrer

Drinal Foster Wells Fargo

Tonya Fuller Array Services Group

Matt Fuxa General Electric

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Jane Gauthier Wells Fargo

Karyn Gibson

Debra Gillespie Wells Fargo

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Jennifer Grant Wells Fargo

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Kirsten Halen, Walgreens

Shannon Hannah Millennium Hotel

Jeanette Hanson

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Valton Henderson Blue Cross Blue Shield

Julie Hentges Kelly Services, Inc.

Aaron Herzberg AdKore/Megaforce

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Joe Holman, Service-Master by Hedden

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Nicole Howell, Mystic Lake Casino Hotel

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Emily Krouse Deli Express

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Seam Lat, PearsonVue

Kristy Lausted, Gillette Children's Specialty Healthcare

Karen I ee Interim Healthcare

Scott LeMire, Marsden

Karen Lennie, TCF Bank

Brianna Lewis, Volt

Christine Liu General Mills

Jennifer Livingston Cardinal Realty

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John Lundy MN Department of Transportation

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Jennifer Morine Bernick's Companies

Ge Pao Moua Spectrum Staffing

MS Achievement Center

Alyce Muenchow **AMT Consumer Services**

Jennifer Muenchow Planned Parenthood

Doug Muller Randstad United Health Group

NAMI Minnesota

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Lisa Newell Lunds and Byerlys

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Mike Ohland. Cinitas

Wayne Olson, Dalco

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Erin Paul, Schwan's Home Service, Inc.

Kay Pearson MN Department of Veterans Affairs

Tanya Pedersen, ProStaff

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Roxann Peters, REM Central Lakes, Inc.

Pamela Petersen American Family Insurance

Jeannine Peterson **CPP North America**

Rverson

Angie Phipps, US Army Corps of Engineers

Tiffany Platz, Express Personnel Services

Stephanie Poirier MPS Technical

Sarah Prihoda. US Bank

John Puchtel Kelly Services, Inc.

Nicole Rees, Mystic Lake Casino Hotel

Diane Richard Minnetronix

Sarah Rippke Bolton & Menk, Inc.

Shelly Rojesky, UPS Nicole Ryan, RS Eden

Aaron Saile Northwestern College

Dara Salvevold Caterpillar Paving Products, Inc.

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Donaldson Company **Chuck Turner**

Dannette Turner-Strickland. Pitney Bowes

Maly Vang HealthPartners

Joua Vang Mall of America

Carmen Walsh

Ashley Wanat Azule Staffing

Jason Warehime Metro Appliance Recycling

Nathan Waste **Doherty Staffing**

Richard Weigel, U.S. Fish & Wildlife Service

Arlene Wirth, Metro Bus

Diane Wolfgang Wolfgang & Associates

Elizabeth Youngmark Cub Foods

Maria Zachman Quality Bicycle Products Nancy Zylla, Smith Micro

Technologies, Inc. Geek Squad Services Optum Health Mary Jo Peterson at Best Buy

We do our best not to miss anyone. Please accept our apology if we mistakenly did not list your name.

Individual Volunteers

Ismahan Abdi Mark Caskey Fatima Abdulkadir Anthony Casper Hanan Adam Erin Chandler Mark A. Adams Vicki Clayton Sharon Adams Betsy Collins Sokorey Ahmed Tory Collins Mariam Ahmed Norman Coone Megan Allen Maryellen Coughlan Lisa Anderson Kamila Crushshon Jessica Anderson Cynthia Curran Judy Anderson Garrett Dahl Julie Annett-Carlisle Sylreg Davies Angela Bailey Thomas Davis Bonnie Bakkum Robin Day Susan Barthel Jason Dickson Ann Dimmick Bisrat Bayou Janine Bear Elisabeth Dittman Darien Benson Judith Dockendorf Kristen Benson Tracy Doerr Judy Berge Kersten Dolgner Lexi Bergevin Michelle Dudar-Sehr Sarah Berman Rav Dudziak Terri Betts Irene Duranczyk Kathy Bizal Scott Duroche Ryan Black Theresa Egerer Andrea Blalock Meghan A. Eliason Anna Blank Rae Ellingsworth Henrietta Bradley Evita Ellis Matthew Bramwell Taryn Ellis Robin Breth Charlie Enders **Emily Broeker** Jessica Endres-Nicola Michael Brown Chris Epstein Zubairu Bundu Britta Erickson Robin Burke Ryan Evers Joseph Fabi Chris T. Burman Jeri Byrd Alissa Fehrman-Frankot Amy Caldwell Alison Feigh Garfield Campbell Renee Fetzer Lariza Carlson Jessica Floding Mary Carlson Jill Fuerstenberg

Kamari George Ruth Godfrey Rebecca Gombkoto Sarah Green Toews Polly Griffiths Joe Gruis Kendra Grunig Meng Guo Kelly Guyer Caitlin Hall Ted Haller Amanda Hanych Susan Harshe Tammy Hartman Samira Hashi Helen Hendrickson Joseph Hill Paula Hirdler Saralyn Hirshberg Christopher Hofacker Catherine Hollander Laura Horvath Matthew J. Hultman Beth Hundley Beth Iacono **Emily Ihrig** Yasmin H. Iman Abdirahman Iman Angela Jackson Jacinta Jackson Becky Jerve Demond Johnson Elizabeth Johnson Amelia Jones Alex Jossart Cherelyn Kamp Natalya S. Kandakova Kelley Keim Lynne Kelly Nicky Keovongkhot Serena Keuppe Jess Khan

Sarah Kiminski

Vincent King Amy King Seth Kirk Barry Klann Anya Knudson Stephanie Kohn Cheryl Kolb-Untinen Jennifer Koontz Caitlin Korkki Jacob Kraft Courtney Kramer Nancy Kreig Dave Krocak Karen Kupfer Johnson Joseph Lacek Domenica Laka Kathleen Langton Carol Larson Alyssa A. Larson Madison Larus Evelyn Lashley Candace Lee Chang Lee Janet Lekson Michelle LeMay Cynthia Lenz Jason Lindberg Sheila Lipsco Mariel Lisud Tonva Lizakowski Charlene Lowe Dana Lowery Bain Haojun Ma Debbie Maass Diana Maistrova Tristan Malec Sandy Marquart Kevin Martin Joe Martin Laura Masuda Chad Matejcek Jacqui McCabe Katie McCormick

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Terri Robertson

Tiffany Rocha-Landkammer

Hillary Robertson

We do our best not to miss anyone. Please accept our apology if we mistakenly did not list your name.

Andrew Gasperlin

Cecelia Gbolo

Stacy Geier

Emily Carpenter

Jose Carreon

Karen Carver

Individual Volunteers Continued

Elizabeth Roff Jacob Rogers Rachel Rosenthal Stepheny Ross Carissa Rozinka Barbara Runck Charlene Samarah Asitha Sandanayake Dana A. Sandburg Kelley May Sauceman Laura Scavellaio Brigham Schertler Ashley Schmid Erika Schnapp Abby Schneider Lisa Schraufnagel Margaret Schreiner

Mollie Schurhamer Megan Scott Ann Sessoms Jennifer Sharp Melissa Shepard Mary Sherman Hill Marlene Simms Janis Sines Kristy Singlestad Kelly Skinner Mike Smith Youa Smith Bonnie Smith Colby Smith Marcey Smith Quinesha Smith

Danielle St. Urbain

Michael Stack Fredrika Stafford Gretchen Stedman Anne Stevens June Stewart Anita Stokes Sarah Striegel Paulette Strom Margaret Sundet Rachel Swendsrud Enthel Tan Patricia Tanji Marnie Teppen Nicole Terry Jessica Thai Lisa Thompson Nicole R. Tirivepi

Miranda Tobin Kay Toivonen Amy Tomczyk Deni Toomey Jane Treston Nina Trlak Jermara Turner Lisa Tuttle Kiki Usuda Jennifer Vetter Jason Vockrodt Griffin Voss Mary Walcker Cassandra Ward Brown Denise Warner Amie Warren Krysia Weidell

Kellie Weiland Gail Weiss Malcolm Wells Suzy Wheeler Ryan White Maria Whitlinger Jessica Wickum Jennifer Willprecht Trina Wood Frances Wood Kristin Wood Crystal Worthman Mary Xiong Chxer Xiong Maly Yang Deborah Yunger Sandy Zeiszler

Employees and members of these organizations and companies contributed to RESOURCE in 2014 through volunteer activities and seasonal campaign initiatives.

Accenture AccountTemps

Aveda

Baker Tilly Virchow Krause, LLP Boston Scientific

Capella University

Cargill

Central Lutheran Church

Clifton LarsonAllen

Comcast

Dell Deloitte Touche

Digi Technology

Evangelical Free Church of America

Fairview Health Services

First Baptist Church

FIS Global Banking Solutions

Gap Company

Garven LLC General Mills

Greater Twin Cities

United Way
HealthPartners

Hennepin County Workforce Center

Henson & Efron, P.A.

Hines Management

Land O'Lakes, Inc.

Levi's

LifeLink 3 LifeSource

Marsden

Mary Kay - Wild Angels

MDI Achieve Medtronic MetLife

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Minnesota Energy

Center

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Church

PCI Academy

Physicians Neck and Back Center

Pinjang

Prince of Peace Lutheran Church

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Minneapolis

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Serenity Village
Community Church

Sharper Management
Sheraton Minneapolis

St. Jude's Medical
Target Corporation

The Blake School

The Clorox Company

The MPX Group The W Hotel

Thomson Reuters

UnitedHealth Group
University of Minnesota

UPS US Bank

Wealth Management

Group Wells Fargo YMCA

We do our best not to miss anyone. Please accept our apology if we mistakenly did not list your name.

2014 Support

The following individuals and funders provided financial support to RESOURCE and HEART[†] this past year. Thank you for your commitment to making sure everyone has the vital services they need for recovery and economic stability!

Individuals	Doug Evink	Tim Hernandez*	Beth Cefalu	Janis Lysen
\$1000 +	Mary Gabe	Shelly Ibach	Penny Destahe	Kimi Martin
Anonymous*	Lynn Grandys	Dan Jaeger	Dr. W. Brooks Donald	Gina McGlamery*
Tamra & Rick Anderson	Matthew J. Hultman	Thomas Keul, M.D.	Aaron Dossett	Robert B. Mersky*
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Charles Berg*	Jelinek*	Alan MacPhail	Reese Dyer	Elizabeth Morque
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Nancy Carlson &	Laura Masuda	Kathy Monahan-Rial	Karen C. Elliott*	Jairo Pinilla
Steve Brissee	Monica McCracken-Tietjen	Howard Myers	William E. Engebretson*	Colleen Raasch
Mark Chronister	Conrad McGlamery*	Sabrina Padwa*	Gordon & Amanda	Robert Rahn*
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Katie Vogt	Ronnet R. Dossman	Carol Batzli Barkley	Mary Kosciolek	
\$500 - \$999	Nancy & Donald Dow	Laura Boisen	Deborah Kubes	*HEART donor
Anonymous (2)	Deborah Ferry	Karen Brown	Janice Kudej	
Janet Benway	Kathy A. Gremillion	Loraine L. Bryant*	Brian Lappin	
,	•			

Rebecca Cahn

Sherman Lightfoot

We do our best not to miss anyone. Please accept our apology if we mistakenly did not list your name.

Elise Hernandez

Dave Broza

[†] HEART's board of directors made a strategic decision to ensure that its life-giving mission endure to support individuals seeking treatment and early recovery. The board combined its operations with RESOURCE in May of 2014.

2014 Support

Foundations, Corporations and Organizations

\$100,000 +

Otto Bremer Foundation

Greater Twin Cities United Way

\$50,000 - \$99,999

The Jay and Rose Phillips Foundation

Pohlad Family Foundation

The McKnight Foundation

\$25,000 - \$49,999

AARP Foundation

Ameriprise Financial

F. R. Bigelow Foundation

Patrick and Aimee Butler Family Foundation

The Minneapolis Foundation

Morgan Family Foundation

The Saint Paul

\$10,000 - \$24,999

Caterpillar Foundation

The Carol A. Seifert Memorial Foundation

The Sheltering Arms Foundation

The Saint Paul Foundation*

\$5,000 - \$9,999

Anonymous*

Bremer Bank

Comcast Corporation

Medica Foundation

Ripley Memorial Foundation

Securian Foundation

\$1,000 - \$4,999

Ahmann-Martin

Davita

Diversified Construction Midwest, Inc.

Emerson Process Management – Rosemount, Inc.

Hennepin County Bar Foundation Initiative Foundation

Livgard & Lloyd, PLLP

Marsh & McLennan Agency

Parsons Electric Company

TCF Foundation

The Womack Family Foundation

United Parcel Service

US Bancorp Foundation+

Wellington Management

\$100 - \$999

3M Corporate Headquarters+

4J2R1C Limited Partnership

Blue Cross Blue Shield Minnesota+

GAP Foundation Money for Time Program

Medtronic+

The Men's Warehouse

Morrissey, Inc.

Salo, LLC*

Tapemark Company

Thomson Reuters+

Wells Fargo Community Support Campaign+

Whitney Foundation*

Government Funders

Benton County

City of Minneapolis

Dakota County

Hennepin County -Community Services

Hennepin County – Human Services and Public Health Department

Hennepin County – Training & Employment

MN Department of Corrections

MN Department of Employment & Economic Development

MN Department of Human Services

MN Job Skills Partnership

MN Office of Justice Programs Ramsey County

St. Louis Park Housing Authority

Stearns County

U.S. Department of Health & Human Services

U.S. Department of Housing & Urban Development

U.S. Department of Labor

U.S. Probation and Pretrial Office, District of Minnesota

- * Denotes gift designated to HEART, Inc.
- + Employee matching gifts





Financials

Statement of Activities (audited)

for the 12 months ended December 31, 2014

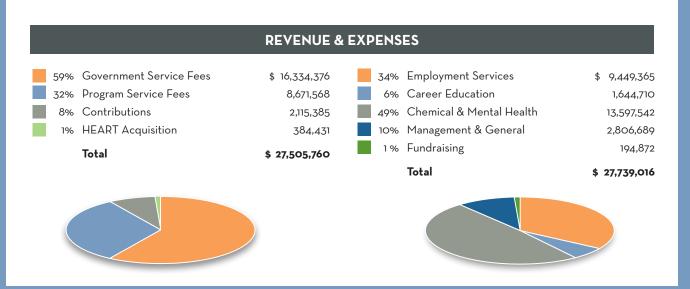
Support & Revenue

Government Contracts	16,334,376
Program Service Fees & Other	8,671,568
Contributions	2,115,385
HEART Acquisition	384,431
Total Support and Revenue	27,505,760

Expenses

Employment Services*	9,449,365
Career Education*	1,644,710
Chemical & Mental Health	13,597,542
Management & General	2,806,689
Fundraising	194,872
Total Expenses	27,739,016
Change in Net Assets	(233,256)

^{*} Historically known as Employment Action Center and Minnesota Resource Center.



2014 Support

Inkind Supporters

Mariam Ahmed Megan Allen Jessica Anderson Bonnie Bakkum Amy Barnett Janine Bear Kristen Benson Judy Berge Terri Betts Jordan Bewley Kathy Bizal Ryan Black Andrea Blalock Anna Blank Michael Brown Robin Burke Jeri Byrd Amy Caldwell Lariza Carlson Mary Carlson Karen Carver Anthony Casper Vicki Clayton Maryellen Coughlan Robin Day Ann Dimmick Judith Dockendorf

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1900 Chicago Avenue, Minneapolis, MN 55404 P 612-752-8000 F 612-752-8001 resource-mn.org

For more than 50 years, RESOURCE specializes in serving low-income individuals and families living in poverty, helping them to achieve economic stability through recovery, career education, employment in living wage jobs or career advancement. Our services span 10 Minnesota counties and serve communities throughout locations across the Twin Cities metro, Princeton and St. Cloud.

- Employment services provide assessment services, career counseling, job search and skills training, workplace skills development, and job retention services.
- · Career education offers training programs with industry credentialing and career enhancement courses with specialized support for people living with disabilities.
- Integrated, chemical and mental health services provide outpatient and residential, gender-specific treatment options, recovery support programming, and care coordination.



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in linkedin.com/company/resource-inc



youtube.com/channel/UCFiF1BCW3JvhNvTRgGcuF7g